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# Voice and Data Network Recharge: FAQ

Voice Services
Wired Networking
Network Engineering

Beginning in [illegible] the Office of Internal Auditing, ITS, Network, we provide [illegible] the basis for telephone charges and by [illegible]

## Frequently Asked Questions

**What is the Voice Data Network Recharge?**

Prior to July 1, 2013 voice services and data services were funded separately. Voice services was a recharge center and data service was

**How will the new rate be introduced?**

The new rate is phased in over 3 years, starting July 1 2013. The first year FY14 the voice expense per department is the same as FY13. Over the following fiscal years the rates from various organizations will be adjusted to converge on a single FTE rate for all of campus.

**How is my bill calculated?**

For FY14 each organization according to account number has it?s own rate. This rate is based on the total charged for that org incurred FY13 (Voice & Data Rates $5 plus employer premium) = (FY13 Total Charge FY13 / Total Monthly FTE) + $5.

**Who is exempt?**

No one is exempt. Some special services like call centers, external organizations will be billed the traditional way and will continue to r

**Were other funding methods considered?**

Five charging methods were considered: Data Outlet (Port), IP address, Bandwidth, Percent FTE, and Fee-for-Service. The Percent FTE

**Should I build this cost into my budget and grant proposals?**

Yes. The costs of network services should be included as direct costs on all future contract and grant applications.

**Who is responsible for the mechanics of the recharge?**

Information Technology Services is responsible for creating and implementing the mechanics of the recharge with guidance from FARS

## Benefits and Equipment Details

**What does the new FTE rate include?**

Core Services [illegible] Uplink 6Mb & 20 devices.

- [illegible]

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